

# Vending in Canada

February 2024

Table of Contents

## KEY DATA FINDINGS

### 2023 DEVELOPMENTS

KioSoft announces launch of KioVend vending machines in Canada  
New smart vending machine in Ottawa revolutionises access to essential supplies  
Vending operators shifting towards health focused products

### PROSPECTS AND OPPORTUNITIES

More penetration of vending machines is expected  
Smart vending machines offer new opportunities  
Company activity expected in forecast period

### CHANNEL DATA

Table 1 - Vending by Product: Value 2018-2023  
Table 2 - Vending by Product: % Value Growth 2018-2023  
Table 3 - Vending GBO Company Shares: % Value 2019-2023  
Table 4 - Vending GBN Brand Shares: % Value 2020-2023  
Table 5 - Vending Forecasts by Product: Value 2023-2028  
Table 6 - Vending Forecasts by Product: % Value Growth 2023-2028

## Retail in Canada - Industry Overview

### EXECUTIVE SUMMARY

Retail in 2023: The big picture  
Canadian retailers under strong pressure from government to reduce prices  
Some COVID-19 related changes are not going away and will continue to impact Canadian retail  
What next for retail?

### OPERATING ENVIRONMENT

Informal retail  
Opening hours for physical retail  
Summary 1 - Standard Opening Hours by Channel Type 2023  
Seasonality  
Christmas  
Back to School  
Thanksgiving Day

### MARKET DATA

Table 7 - Sales in Retail by Retail Offline vs Retail E-Commerce: Value 2018-2023  
Table 8 - Sales in Retail by Retail Offline vs Retail E-Commerce: % Value Growth 2018-2023  
Table 9 - Sales in Retail Offline by Channel: Value 2018-2023  
Table 10 - Sales in Retail Offline by Channel: % Value Growth 2018-2023  
Table 11 - Retail Offline Outlets by Channel: Units 2018-2023  
Table 12 - Retail Offline Outlets by Channel: % Unit Growth 2018-2023  
Table 13 - Sales in Retail E-Commerce by Product: Value 2018-2023  
Table 14 - Sales in Retail E-Commerce by Product: % Value Growth 2018-2023  
Table 15 - Grocery Retailers: Value Sales, Outlets and Selling Space 2018-2023  
Table 16 - Grocery Retailers: Value Sales, Outlets and Selling Space: % Growth 2018-2023  
Table 17 - Sales in Grocery Retailers by Channel: Value 2018-2023  
Table 18 - Sales in Grocery Retailers by Channel: % Value Growth 2018-2023  
Table 19 - Grocery Retailers Outlets by Channel: Units 2018-2023  
Table 20 - Grocery Retailers Outlets by Channel: % Unit Growth 2018-2023

Table 21 - Non-Grocery Retailers: Value Sales, Outlets and Selling Space 2018-2023

Table 22 - Non-Grocery Retailers: Value Sales, Outlets and Selling Space: % Growth 2018-2023

Table 23 - Sales in Non-Grocery Retailers by Channel: Value 2018-2023

Table 24 - Sales in Non-Grocery Retailers by Channel: % Value Growth 2018-2023

Table 25 - Non-Grocery Retailers Outlets by Channel: Units 2018-2023

Table 26 - Non-Grocery Retailers Outlets by Channel: % Unit Growth 2018-2023

Table 27 - Retail GBO Company Shares: % Value 2019-2023

Table 28 - Retail GBN Brand Shares: % Value 2020-2023

Table 29 - Retail Offline GBO Company Shares: % Value 2019-2023

Table 30 - Retail Offline GBN Brand Shares: % Value 2020-2023

Table 31 - Retail Offline LBN Brand Shares: Outlets 2020-2023

Table 32 - Retail E-Commerce GBO Company Shares: % Value 2019-2023

Table 33 - Retail E-Commerce GBN Brand Shares: % Value 2020-2023

Table 34 - Grocery Retailers GBO Company Shares: % Value 2019-2023

Table 35 - Grocery Retailers GBN Brand Shares: % Value 2020-2023

Table 36 - Grocery Retailers LBN Brand Shares: Outlets 2020-2023

Table 37 - Non-Grocery Retailers GBO Company Shares: % Value 2019-2023

Table 38 - Non-Grocery Retailers GBN Brand Shares: % Value 2020-2023

Table 39 - Non-Grocery Retailers LBN Brand Shares: Outlets 2020-2023

Table 40 - Forecast Sales in Retail by Retail Offline vs Retail E-Commerce: Value 2023-2028

Table 41 - Forecast Sales in Retail by Retail Offline vs Retail E-Commerce: % Value Growth 2023-2028

Table 42 - Forecast Sales in Retail Offline by Channel: Value 2023-2028

Table 43 - Forecast Sales in Retail Offline by Channel: % Value Growth 2023-2028

Table 44 - Forecast Retail Offline Outlets by Channel: Units 2023-2028

Table 45 - Forecast Retail Offline Outlets by Channel: % Unit Growth 2023-2028

Table 46 - Forecast Sales in Retail E-Commerce by Product: Value 2023-2028

Table 47 - Forecast Sales in Retail E-Commerce by Product: % Value Growth 2023-2028

Table 48 - Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space 2023-2028

Table 49 - Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space: % Growth 2023-2028

Table 50 - Forecast Sales in Grocery Retailers by Channel: Value 2023-2028

Table 51 - Forecast Sales in Grocery Retailers by Channel: % Value Growth 2023-2028

Table 52 - Forecast Grocery Retailers Outlets by Channel: Units 2023-2028

Table 53 - Forecast Grocery Retailers Outlets by Channel: % Unit Growth 2023-2028

Table 54 - Non-Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space 2023-2028

Table 55 - Non-Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space: % Growth 2023-2028

Table 56 - Forecast Sales in Non-Grocery Retailers by Channel: Value 2023-2028

Table 57 - Forecast Sales in Non-Grocery Retailers by Channel: % Value Growth 2023-2028

Table 58 - Forecast Non-Grocery Retailers Outlets by Channel: Units 2023-2028

Table 59 - Forecast Non-Grocery Retailers Outlets by Channel: % Unit Growth 2023-2028

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## SOURCES

Summary 2 - Research Sources

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