



# Vending in the United Arab Emirates

February 2024

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## Vending in the United Arab Emirates - Category analysis

### KEY DATA FINDINGS

#### 2023 DEVELOPMENTS

Unattended payment solutions continue to evolve in vending  
Etisalat launches self-service smartphone vending machine  
Advancements support smart or connected vending machines

#### PROSPECTS AND OPPORTUNITIES

Soft drinks and snacks will remain popular vending products  
Vending becomes popular channel for new concept testing  
Technology and innovation to keep the channel alive

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Retail in 2023: The big picture  
Retailers explore innovative ways to integrate technology to improve shopping journey  
Sustainability takes centre stage in board discussions with COP28  
What next for retail?

### OPERATING ENVIRONMENT

Informal retail  
Opening hours for physical retail  
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Seasonality  
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