

Consumer Values and Behaviour in the USA

June 2024

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Scope

HIGHLIGHTS

Consumer values and behaviour in the US

PERSONAL TRAITS AND VALUES

Consumers are troubled by the escalating expenses associated with everyday goods
Baby boomers feel at ease expressing their identity among friends and family
Consumers in the US enjoy experimenting with novel goods and amenities
Younger generations want products and services that are uniquely tailored to them
Consumers in the US anticipate that their level of happiness will increase in the future
Younger generations anticipate to be working harder and benefit from financial growth

HOME LIFE

Millennials are the most active in keeping themselves busy at home Safe location is the most appreciated home feature among Americans

COOKING AND EATING HABITS

American consumers prefer cooking and baking for themselves over ordering in Americans prefer to engage in activities other than preparing meals 20% of Gen Z say they do not cook very well Baby boomers more likely to look for healthy ingredients and study nutrition labels

WORKING LIFE

Americans are less concerned about work-life balance compared to global average American consumers prioritise earning a high salary, especially Gen Z Millennials maintain the strongest split between their work and private life

LEISURE

American consumers connect with friends through digital means

Millennials enjoy the greatest amount of leisure activities compared to other generations

Consumers in the US primarily seek getting the best return on money spent when travelling

Baby boomers' biggest concern when travelling is safety

HEALTH AND WELLNESS

Most Americans enjoy walking or hiking at least once a week as a means of exercise Millennials engage in alternative solo excercise activities

Millennials are taking active steps in stress-reduction and mental wellbeing activities

SUSTAINABLE LIVING

Americans are feeling uneasy about the effects of climate change
Baby boomers leading the fight for more sustainable living
Americans less concerned about green behaviours/activism compared to rest of the world
Baby boomers heavily influenced by a brand or company's social and political positions

SHOPPING

American consumers enjoy discovering good deals
Older consumers more likely to buy goods from locally-owned stores
Consumers in the US are willing to buy second-hand or previously-owned items
Those willing to buy second-hand or previously-owned items are prone to be older consumers
American consumers subscribe to online platforms for streaming media

SPENDING

Increased spending on groceries will be priority over the next year

Younger generations planning to increase spending on health and wellness the most American consumers are concerned about their current financial situation Older generations are more concerned about their current financial situation Building up their savings is a goal for Gen Z consumers over the next year

TECHNOLOGY

Less than half of consumers prefer to be anonymous online

Millennials are utilising the latest in what technology has to offer

Consumers access social media accounts to edit profiles daily

Baby boomers are the least active generation for online activities

Younger generations most interested in what other consumers have to say online

Americans' online interactions are focused on engaging with companies' social media posts

Younger generations are most likely to share or retweet companies' social media feed or posts

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