



The New Normal: Future of Consumer Mobility, Urban Planning and Construction

December 2020

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Key findings

CONSUMER MOBILITY

Cars and public transport are the most popular modes of commute

Safety becoming a key component of the mobility mix

Lockdowns and health concerns will reduce public transport ridership

Public transit has not recovered in cities since the start of the pandemic

Falling usage will hit transport providers funded by ticket fares hard

COVID-19 is expected to increase demand for personal cars

Aversion to public transit lifts demand for used cars in the UK

Electric vehicle sales expected to accelerate further

Lower mobility expected after COVID-19

Changes in the business services industry would impact mobility

Demand for autonomous vehicles to increase after the pandemic

Public transport-focused cities need to diversify mobility options

Solo and non-enclosed mobility to surge as consumers shun public transit

Ride sharing segment expected to gradually return to normal

Businesses diversify away from consumer mobility

Giant records healthy growth in sales amid pandemic

Case study: Lime rebounds in spite of the pandemic

Gojek sees positive results after partnering with Deliveroo

URBAN PLANNING

Doughnut model to shift towards sustainability and circular economy

The 15-minute city could become a reality in a post-COVID-19 world

City infrastructure to become more walking and cycling friendly

Homeworking could open up real estate opportunities in smaller cities

Internet access and business services will determine homeworking ability

Shift towards smaller cities to support residential construction

Demand for commercial property likely to decline

Changing mobility habits to limit demand for retail property

E-commerce and manufacturing to help compensate losses

CONSTRUCTION

Construction industry to approach precrisis levels by 2022

Spending on infrastructure to provide temporary boost

Long-term changes in the construction industry

Construction industry to become more consolidated

Construction companies to regionalise material sourcing

Investments into digital tools forecast to accelerate

Sustainability trend expected to benefit modular construction

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Key business takeaways

FINAL REMARKS

Final points

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