

Retail E-Commerce in Malaysia

February 2024

Table of Contents

KEY DATA FINDINGS

2023 DEVELOPMENTS

Shoppertainment trend propels TikTok Shop, though e-commerce sales fall in 2023
Shopee and Lazada remain dominant players, while home shopping player Astro Go Shop ends operations after eight years
Singapore and Malaysia launch cross-border QR-code merchant payments

PROSPECTS AND OPPORTUNITIES

E-commerce sellers fight to keep TikTok Shop online in Malaysia
Low-value goods tax may hamper e-commerce sales growth
AI offers new avenues for growth

CHANNEL DATA

Table 1 - Retail E-Commerce by Channel: Value 2017-2022
Table 2 - Retail E-Commerce by Channel: % Value Growth 2017-2022
Table 3 - Retail E-Commerce by Product: Value 2017-2022
Table 4 - Retail E-Commerce by Product: % Value Growth 2017-2022
Table 5 - Retail E-Commerce GBO Company Shares: % Value 2018-2022
Table 6 - Retail E-Commerce GBN Brand Shares: % Value 2019-2022
Table 7 - Forecast Retail E-Commerce by Channel: Value 2022-2027
Table 8 - Forecast Retail E-Commerce by Channel: % Value Growth 2022-2027
Table 9 - Forecast Retail E-Commerce by Product: Value 2022-2027
Table 10 - Forecast Retail E-Commerce by Product: % Value Growth 2022-2027

Retail in Malaysia - Industry Overview

EXECUTIVE SUMMARY

Retail in 2023: The big picture
Growth slows as revenge spending subsides
New entrants intensify the competition
What next for retail?

OPERATING ENVIRONMENT

Informal retail
Opening hours for physical retail
Summary 1 - Standard Opening Hours by Channel Type 2023
Seasonality
Chinese New Year
Hari Raya festivals
Christmas and year-end festive season

MARKET DATA

Table 11 - Sales in Retail by Retail Offline vs Retail E-Commerce: Value 2018-2023
Table 12 - Sales in Retail by Retail Offline vs Retail E-Commerce: % Value Growth 2018-2023
Table 13 - Sales in Retail Offline by Channel: Value 2018-2023
Table 14 - Sales in Retail Offline by Channel: % Value Growth 2018-2023
Table 15 - Retail Offline Outlets by Channel: Units 2018-2023
Table 16 - Retail Offline Outlets by Channel: % Unit Growth 2018-2023
Table 17 - Sales in Retail E-Commerce by Product: Value 2018-2023
Table 18 - Sales in Retail E-Commerce by Product: % Value Growth 2018-2023
Table 19 - Grocery Retailers: Value Sales, Outlets and Selling Space 2018-2023
Table 20 - Grocery Retailers: Value Sales, Outlets and Selling Space: % Growth 2018-2023

Table 21 - Sales in Grocery Retailers by Channel: Value 2018-2023
Table 22 - Sales in Grocery Retailers by Channel: % Value Growth 2018-2023
Table 23 - Grocery Retailers Outlets by Channel: Units 2018-2023
Table 24 - Grocery Retailers Outlets by Channel: % Unit Growth 2018-2023
Table 25 - Non-Grocery Retailers: Value Sales, Outlets and Selling Space 2018-2023
Table 26 - Non-Grocery Retailers: Value Sales, Outlets and Selling Space: % Growth 2018-2023
Table 27 - Sales in Non-Grocery Retailers by Channel: Value 2018-2023
Table 28 - Sales in Non-Grocery Retailers by Channel: % Value Growth 2018-2023
Table 29 - Non-Grocery Retailers Outlets by Channel: Units 2018-2023
Table 30 - Non-Grocery Retailers Outlets by Channel: % Unit Growth 2018-2023
Table 31 - Retail GBO Company Shares: % Value 2019-2023
Table 32 - Retail GBN Brand Shares: % Value 2020-2023
Table 33 - Retail Offline GBO Company Shares: % Value 2019-2023
Table 34 - Retail Offline GBN Brand Shares: % Value 2020-2023
Table 35 - Retail Offline LBN Brand Shares: Outlets 2020-2023
Table 36 - Retail E-Commerce GBO Company Shares: % Value 2019-2023
Table 37 - Retail E-Commerce GBN Brand Shares: % Value 2020-2023
Table 38 - Grocery Retailers GBO Company Shares: % Value 2019-2023
Table 39 - Grocery Retailers GBN Brand Shares: % Value 2020-2023
Table 40 - Grocery Retailers LBN Brand Shares: Outlets 2020-2023
Table 41 - Non-Grocery Retailers GBO Company Shares: % Value 2019-2023
Table 42 - Non-Grocery Retailers GBN Brand Shares: % Value 2020-2023
Table 43 - Non-Grocery Retailers LBN Brand Shares: Outlets 2020-2023
Table 44 - Forecast Sales in Retail by Retail Offline vs Retail E-Commerce: Value 2023-2028
Table 45 - Forecast Sales in Retail by Retail Offline vs Retail E-Commerce: % Value Growth 2023-2028
Table 46 - Forecast Sales in Retail Offline by Channel: Value 2023-2028
Table 47 - Forecast Sales in Retail Offline by Channel: % Value Growth 2023-2028
Table 48 - Forecast Retail Offline Outlets by Channel: Units 2023-2028
Table 49 - Forecast Retail Offline Outlets by Channel: % Unit Growth 2023-2028
Table 50 - Forecast Sales in Retail E-Commerce by Product: Value 2023-2028
Table 51 - Forecast Sales in Retail E-Commerce by Product: % Value Growth 2023-2028
Table 52 - Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space 2023-2028
Table 53 - Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space: % Growth 2023-2028
Table 54 - Forecast Sales in Grocery Retailers by Channel: Value 2023-2028
Table 55 - Forecast Sales in Grocery Retailers by Channel: % Value Growth 2023-2028
Table 56 - Forecast Grocery Retailers Outlets by Channel: Units 2023-2028
Table 57 - Forecast Grocery Retailers Outlets by Channel: % Unit Growth 2023-2028
Table 58 - Non-Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space 2023-2028
Table 59 - Non-Grocery Retailers Forecasts: Value Sales, Outlets and Selling Space: % Growth 2023-2028
Table 60 - Forecast Sales in Non-Grocery Retailers by Channel: Value 2023-2028
Table 61 - Forecast Sales in Non-Grocery Retailers by Channel: % Value Growth 2023-2028
Table 62 - Forecast Non-Grocery Retailers Outlets by Channel: Units 2023-2028
Table 63 - Forecast Non-Grocery Retailers Outlets by Channel: % Unit Growth 2023-2028

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SOURCES

Summary 2 - Research Sources

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